Topping up the meal account on the Arbor App

On the main Arbor page, you can see your children's Meals account. You can also select the menu icon then click **Payments**.

Accounts	
Sonia Adams : Meals Balance: £4.00	>

Click an account to see more information or top up.

Meals Balance: £4.00		
Term		
Summer Term		
Top Up Account		

Click the green button to top up the account by entering your card details.

Payment amount			
£ 10.00			
Narrative			
Dinner money			
Cancel			
Pay Now			

Input the amount to top up, then click to Pay Now.

Next, you'll be able to input your card details. Please note that you must use a Visa or Mastercard.

Make Pay	/ment	ø	
Card number			
4000 0027 6000	3184		
Expiration date			
08 / 23			
Name on card			
Miss G Mayo			
Security code (CVV/CVC)			
111			
	Cancel	Pay £30.00	

If authentication is needed for the payment, you will be prompted to authenticate the payment using the method of authentication your bank supports. This could be:

- an SMS code,
- your mobile banking app
- another method you have registered with your bank or credit card provider.

For example, here's what it may look like. (Please note, this is purely an example)

COPAY Enter your One-Time Pass	ID Check
A one-time passcode was sent via t mobile:447*****8395	ext message to your mobile number
Please enter the passcode below.	
Merchant:	NEXTDIRECTORY
Amount:	5.00 GBP
Date:	09/11/2020
Card Number:	XXXX-XXXX-XXXX-1890
Passcode:	
Submit	Cancel

Once we've been able to confirm your identity, the payment will be completed and your card will be charged. You'll see confirmation that the transaction has been successful.



The meals balance will be updated to reflect the top-up right away.